



It's the little things
that make a big
difference



Every benefits administrator offers the same core services. What would ACA services be without generating 1095 forms? Or COBRA without general rights and election notices?

It's the subtle differences – the “little things” you might overlook – that make all the difference.

Features Common to Our ACA, COBRA, Billing & EVS Services

Features	Us	Your Administrator
Designated client manager	✓	?
100% U.S.-based services and customer support	✓	?
All services delivered through a single proprietary system using the same data set	✓	?
Robust data access and management reports for transparency and line of sight across services	✓	?
Easy file transfers	✓	?

ACA Compliance Services

Features	Us	Your Administrator
A complete solution: hours tracking, code generation, print and mail notices, IRS filing, and errors and exceptions management	✓	?
We combine data from multiple sources (carriers, HRIS, benefit admin systems, COBRA, etc.) to create a complete ACA picture	✓	?
Support for 3-12 month lookback, monthly method, or both	✓	?
Non-calendar or multiple plan years support	✓	?
Differing minimum cost plans by populations, including unions	✓	?
State filing services (optional)	✓	?

COBRA Administration

Features	Us	Your Administrator
Easy-to-understand management reporting, including detailed eligibility reports and premium remittance accounting reports	✓	?
The most advanced subsidy and severance capabilities available - virtually every scenario is supported	✓	?
Employer customizations: notices and communications can include the employer's logo and meet the employer's business requirements	✓	?
Online participant account management and mobile access, including elections and payments	✓	?

Premium Billing Services

Features	Us	Your Administrator
Configurable system to meet any billing need, including retirees, leave of absence and FMLA, surviving spouse, etc.	✓	?
Easy-to-understand management reporting, including detailed eligibility reports and premium remittance accounting reports	✓	?
The most advanced subsidy and severance capabilities available and flexible start-stop billing capabilities to meet any business rules	✓	?
Employer customizations: notices and communications can include the employer's logo and meet the employer's business requirements	✓	?
Online participant account management and mobile access, including payments	✓	?

Eligibility Audits & Verification Services

Features	Us	Your Administrator
Full population, ongoing, and dependent reverification audits, and employee attestation	✓	?
Employer customizations: messaging, logos, document requirements and timeframes	✓	?
Uploading documents couldn't be easier - use a phone or tablet to take a pic and upload or scan and upload using a computer	✓	?
Audit status updates by phone or online	✓	?
Fees billed per family unit, not per individual dependent	✓	?

Request a Proposal

To request a proposal or more information, email HealthSalesOperations@wexinc.com.